E2K Hotel

Maximum flexibility for hospitality businesses

E2K Hotel helps hotels maintain a simultaneous presence across all potential sales channels while monitoring the costs and revenues of each, ensuring no budget is wasted. Furthermore, E2K Hotel assists hotels in optimizing prices to achieve the highest possible profitability for every single day of the year the facility remains open.

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Retail

DESCRIPTION

E2K Hotel: The integrated solution for hospitality management

E2K Hotel has been conceived, designed, and expanded through years of development, thanks to close collaboration with industry professionals.

The E2K Hotel management software is a comprehensive solution that integrates all the functionalities required by various departments into a single environment, while accounting for their interdependencies.

The software manages administration, management, marketing, booking (centralized or distributed), front office, food & beverage, wellness centers, concierge, restaurants, bars, and more. Every department will benefit from E2K Hotel's ease of use and extensive features.

Furthermore, E2K Hotel is integrated with the most popular web-based systems and services, including: Booking Engines, Channel Managers, CRMs, Web Marketing, Revenue and Yield Management, Brand Reputation Management Systems, Online Check-in, and various quoting tools (standard, emotional, and real-time).

TECHNICAL SPECIFICATIONS

Architecture and Security

- Database: Microsoft SQL Server 2008 R2 for high availability.
- Security: Industry-standard AES 256-bit data encryption.
- Reporting: Integrated Crystal Reports engine.
- Infrastructure: Support for Stand-alone, Server, and Hybrid Cloud installations.

Hardware Requirements (Server Station)

- CPU: Intel or compatible; 3.2 GHz or higher recommended.
- RAM: Minimum 2 GB (4 GB recommended).
- Disk Space: 20 GB of free space.
- OS: Windows XP or later.

Integrations and Peripherals

- Payment Systems: Automatic amount transfer with Jusp and Ingenico POS terminals.
- Automation: Interface with PBX (telephone switchboards), Building Automation (room access control), and Pay TV.
- Mobile: Dedicated Apps for Android and Windows Mobile devices (orders/comande, housekeeping, inventory).
- Web: Direct integration with Channel

Managers and Booking Engines.

- Hardware: Support for fiscal cash registers, chip-card/transponder readers, and digital signage displays.

Key Features

- Management: Multi-property (Hotels, B&Bs, Resorts, Residences) and multi-language support.
- Optional Modules: Food (restaurant/bar), Warehouse/Procurement, and Wellness/Spa center management.